

# COMMUNITAS: FOR HEALTHIER COMMUNITIES



Not every health condition is catastrophic. However, in those few unfortunate cases in which a patient does face a severe illness or medical condition, costs and confusion can quickly escalate out of control (5 percent of claims are driving more than 50 percent of health care plan costs, according to the National Institute of Health Care Management).

Communitas, a unique AmWINS Group Benefits company, has launched OnSIGHT Health to help stop-loss carriers, third-party administrators (TPA), and self-insured employers manage ever-increasing costs by providing immediate on-site assistance when an insured faces a catastrophic illness. Within 48 hours of a severe medical event, an experienced registered Nurse Case Manager from Communitas will be dispatched onsite to the insured and provide boots-on-the-ground assistance to the family to help navigate the complicated, multi-tiered healthcare system in an effective and efficient manner. And Communitas Nurse Case Managers do more than coordinate providers and develop a long-term plan to best manage the patient's prognosis and care. They also establish a personal relationship with the patient and their family members.

Telephonic case management became too disconnected, lacking the personal care and individual attention that patients and families need immediately following a scary, frustrating, and chaotic healthcare event. In-person situational assessment available through our OnSIGHT Health capability delivers personal and attentive care while providing a comprehensive onsite analysis to better manage costs, protecting the patient, stop-loss provider, payer and TPA.

And because the Affordable Care Act removed lifetime maximum caps, which formerly limited coverage allowances to \$1 million to \$2 million, the independent onsite care assessment provided by Communitas Case Managers helps manage the blank-check mentality to ensure the patient receives the best care possible, as efficiently and effectively as possible.

Navigating today's complex healthcare model is challenging. OnSIGHT Health brings clarity to chaos by:

- Deploying experienced RNs directly onsite, managing expectations and helping patients and their families better understand what's next;
- Providing immediate situational analysis in person, providing solutions for immediate care needs as well as long-term plans;
- Reestablishing personal, passionate care that can't be provided over the telephone;
- Controlling costs with comprehensive onsite reports that help identify savings opportunities and coordinated billing and payment review.

OnSIGHT Health is a unique way to manage costs without compromising the quality of care by going where few others are willing to go: directly to the patient.

### CONTACT

For more information, please contact: